



**WEST BENGAL MEDICAL SERVICES CORPORATION LTD.**  
(Wholly owned by the Government of West Bengal)  
Swasthya Sathi, GN-29, Sector-V, Salt Lake, Kolkata-700 091.

**Responses to Pre-Bid Queries**

**in respect of**

***BIDDING DOCUMENTS***

***FOR***

***Facility Management Services in 42 Multi / Super Specialty  
Hospitals across West Bengal in 4 packages***

**Bid Reference No.: WBMSCL/NIT-101/2017**

**Dated - 16.11.2017**

Sl. No.	Query	Response
1	Request for change in the Eligibility Criteria	No change in the Bidding Documents.
2	Request for seeking separate rates for security, housekeeping and patient support services	No change in the Bidding Documents.
3	Request for grouping hospitals district-wise in each package	No change in the Bidding Documents.
4	Request for allowing exemption of license under The Private Securities Agencies Regulation Act, 2005	No change in the Bidding Documents.
5	Request for exemption of bidders having registration as MSMEs or with NSIC from payment of EMD	No change in the Bidding Documents.
6	Request to allow bidding by a consortium of 2 or more members	No change in the Bidding Documents.
7	Request to introduce provisions for mechanized housekeeping in the super-specialty hospitals	No change in the Bidding Documents.
8	Request to specify the number of new equipment to be supplied for rendering the services, if any of the erstwhile service providers are selected	All the machines prescribed in Annexure - F of the Schedule of Requirements (as modified by Corrigendum - I of the Bidding Documents) to be used by the Service Provider for rendering the services, shall be new.
9	Request for clarification of reimbursement of minimum wages.	Minimum wages to the employees shall be mandatorily required to be paid by the Service Provider. The GST component on the services, as claimed in the invoices by the Service Provider, shall be directly paid by the Corporation, as applicable.
10	Request for removal and/ or relaxation of clause pertaining to Liquidated Damages	No change in the Bidding Documents.
11	Request for modification/ relaxation of payment terms	No change in the Bidding Documents.
12	Request for extension of bid submission date	Kindly refer to Corrigendum - I of the Bidding Documents