

Clarification 1 in response to the queries received from prospective bidder

Sl No.	Equipment	Query	Solution
1	Radiant Warmer	Whether the entire equipment is to be covered, including probes, Alarm probes, Halogen /LED lights, No exclusions.	Warranty of 5 years of Radiant warmer includes entire unit including probes, Halogen /LED lights, Battery, Mattress, tray etc.
2	Syringe Pump	Whether the battery would also be required to be covered for 5 years.	Warranty of 5 years of Syringe pump includes entire unit including Battery and all other accessories & ancillaries etc.
3	Pulse Oximeter	Whether the warranty of probes shall be for 5 years or 1 year, or it is restricted to maximum of 5 probes in 5 years, or it is to be replaced/provided whenever demanded. No exclusions.	Warranty and CMC includes the entire equipment including probe, battery, etc. The probes of pulse oximeter should be of good quality and should have life expectancy of at least 1 year. Bidders will have to replace any non functioning, malfunctioning, disturbing probes during the warranty period of 5 years and in the CMC period. The selected agency shall be liable to replace the probes as many times as required for faultless and smooth functioning of the equipments in warranty and CMC. The bidder will have to take approval of WBMSCL prior to supply of probe and other consumables.