

WEST BENGAL MEDICAL SERVICES CORPORATION LTD.

(Wholly Owned by the Government of West Bengal)

CIN: U85110WB2008GC126373

Regd. Off. : Swasthya Sathi, GN-29, Sector-V, Salt Lake, Kolkata- 700 091

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Memo No: HFW-41011(99)/81/2021-WBMSCL SEC-Dept. of H&FW/3059

Date: 28.09.2021

Inviting quotations for providing Hardware support for opening a call center on rent for 2(two) months.

Bid Reference No. - WBMSCL/NIQ-331//2021.

Dated-28/09/2021

West Bengal Medical Services Corporation Limited is seeking quotations of some selected items mentioned below from eligible bidders for set a call center at 2nd floor of Swasthya Sathi Building, Swasthya Bhawan Complex. All this items will be required for setting up a Call Center where 04(four) Call Center Executive can take calls at a time. WBMSCL will take this service on rent basis for 2(two) months only.

Basic items that required are as follows:-

Sl. No.	Description of Goods & Specifications	Qty.
1	Lenovo SR550 Intel Xeon Bronze 3204 6C 85W1.9Ghz 8.25 MB TRUE DDR4 16GB 2900 X 1 3.5" SATA/SAS 8-Bay Backplane ThinkSystem RAID 530-8i PCIe 12Gb Adapter Lenovo XClarity Enterprise 1G Ports GIGA NIC X 2 ThinkSystem 3.5" PM883 480GB Entry SATA 6Gb Hot Swap SSD x 4 ThinkSystem 750W (230/115V) Platinum Hot-Swap Power Supply X 2 3Yr 24x7 4Hr Response + KY	1
2	Yealink T31 IP-Phone2 VoIP accounts <ul style="list-style-type: none">• Call hold, mute, DND• One-touch speed dial, hotline• Call forward, call waiting, call transfer• Redial, call return, auto answer• Direct IP call without SIP proxy• Ring tone selection/import/delete• Set date time manually or automatically• Dial plan• XML Browser, action URL/URI• Integrated screenshots	4

3	2E1 - Sangoma/DINSTAR 2 E1/T1, 2*100Base-Tx,1*Console port, 1U SIP/H.323, PRI, Supports Multiple SIP Servers and Supports 256 Call Routing Rules	1
4	HP 280 G6 Pro Micro Tower Intel® Celeron® G5900 with Intel® UHD Graphics 610 (3.4 GHz base frequency, 2 MB L3 cache, 2 cores), 4GB DDR4, 1 TB 7200 rpm SATA HDD, DOS, no TFT with windows.	4
5	Plantronics Practica SP12 RJ 9 Binaural Noise-Canceling Headset	4

Sl. No	Particulars	Date & Time
1	Bid submission start date	28/09/2021 at 11:00 AM
2	Bid submission closing date	05/10/2021 upto 2:00 PM
3	Issue of Notification of Award	To be notified later

Sd/
General Manager, WBMSCL