

Bid Document

Bid Details	
Bid End Date/Time	05-03-2021 14:00:00
Bid Opening Date/Time	05-03-2021 14:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	75 (Days)
Ministry/State Name	West Bengal
Department Name	Health And Family Welfare Department West Bengal
Organisation Name	West Bengal Medical Services Corporation (wbmsc) Kolkata
Office Name	West Bengal
Total Quantity	4
Item Category	Laundry Type Washing Machines / Drying Machines
Bidder Turnover (Last 3 Years)	1 Lakh (s)
OEM Average Turnover (Last 3 Years)	8 Lakh (s)
Experience Criteria	1 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	10 %
Bid to RA enabled	Yes
Time allowed for Technical Clarifications during technical evaluation	2 Days
Inspection Required	No
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	Yes
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1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority : Purchase preference will be given to MSEs as Micro and Small Enterprises from the State of Bid inviting Authority. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 100 % of total quantity as defined/ decided in relevant policy.

4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Laundry Type Washing Machines / Drying Machines (4 pieces)

Brand Type	Registered Brand
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Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
TYPE	Type of Machine	Washer with Dryer / Extractor
	Type of Usage of Machine	Commercial
	Number of Duty Cycles per day - Nominal	6
	Type of Mounting	"Soft Mount (No Grouting Required)"
	Drive Type	Direct Drive
	Number of Tubs/Containers/Drums	Single Container
	Container / Drum Position	Horizontal
	Type of Laundry Loading	Front Load
	Laundry Processing	Fully Automatic
	Type of Heating	Steam Heating

	Steam Source	From integrated steam generator
	Provided with coin / currency operated Timer	No
	Material of Top Panel	Stainless Steel
	Material of side Panel	Stainless Steel
WASHER	Washer System	Drum Type
	Rated capacity of Washer (in kg)	10 - 10.9
	Material of the Washer Drum	Stainless Steel
	Provided with Automatic Detergent dispenser with liquid soap pump/dosing meter	NA
DRYER	Type of Dryer	Tumble Dryer
	Type of Tumble Dryer	NA
	Rated capacity of Dryer (in kg)	10 - 10.9
	Material of the Dryer Drum	Stainless Steel
	Spin Speed Selection	Yes
	Provided with Hot Air Blower	NA
GENERIC	Net Weight	58.0
POWER SUPPLY	Power Supply	Single Phase, 50 Hz
	Working Voltage	230 ± 10% V AC
	BEE Star Rating	NA, 1, 2, 3, 4, 5 Or higher
GUARANTEE / WARRANTY	Minimum Rated Life Cycles	4000
	Warranty on Equipment	2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher
	Warranty on Electric Motor (s)	2, 3, 4, 5 Or higher
CERTIFICATION	Availability of Test Reports from Central Govt / NABL approved / ILAC accredited Lab to prove the Minimum Guaranteed Life Cycles, etc	No

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	DEBASHIS GHOSH	700091,Swasthya Sathi, GN-29, Sector V, Salt Lake	4	30

Special terms and conditions for category Laundry Type Washing Machines / Drying Machines

- 1.The Scope of installation and Commissioning for Laundry Type Washing / Drying Machine (s), shall be as under:
- 1.In addition to General Terms and Conditions of the GeM, the following Special T&C shall be applicable for "Laundry Type Washing / Drying Machines
- 1.SELER'S RESPONSIBILITIES:
 - 2.CONSIGNEE / USER'S RESPONSIBILITIES:
 - 1.Providing necessary Space, Water source, Electricity, Drainage, wherever required.
 - 2.Civil work for Foundation and Electrical earthing, wherever required.
 - 3.Plumbing work for water inlet connection within 1.5 meters from the Foundation of the Machine, wherever required.
 - 4.Plumbing work for water drain line connection within 1.0 meter from the Foundation of the

- Machine, wherever required.
5. Exhaust Piping (for Dryer), wherever required.
 6. Providing Consumables required for Washing / Drying.
 7. Providing Rinse Booster Pump (for Washer), if the water inlet pressure is less than the Minimum water inlet pressure specified in the contract.
 8. Providing Water softener (for Washer), if the water Hardness is more than the Maximum water hardness specified in the contract..
 9. Necessary approvals from regulatory authorities, if any, for installation of the Machine.
2. The Scope of installation and Commissioning for Laundry Type Washing / Drying Machine (s), shall be as under:
1. Inclusive in the Scope of Installation & Commissioning:
 1. Foundation / Grouting is not required in case of Portable Type and Soft Mount Type Washing / Drying Machine(s).
 2. The Supplier, on receipt of the order for Rigid Mount Washing / Drying Machine (s), shall immediately furnish the "Foundation Drawing" and the requirements of suitable earthing along with Electric circuit diagram to the consignee. The consignee shall make necessary arrangements for the civil work required for foundation and earthing as per the drawings received.
 3. Mounting / Fitting of the Machine, with necessary alignment work, on the already made foundation, wherever required.
 4. Suitable Electrical Wiring upto 2 meters length between the Machine and Power Socket
 5. Suitable water inlet Piping between the Machine and the water source upto 2 nos. of water inlet pipes of length 1.5 meters each.
 6. Providing 1 no. of suitable Water outlet Pipe upto 1.0 meter length.
 7. Trial Run of the Machine for 1 Cycle upto 25 kg Rated Capacity and 2 Cycles above 25kg Rated Capacity.
 8. Providing Training to the buyer's representatives after successful installation & Commissioning of the equipment, during Trial Run.

Bid Specific Additional Terms and Conditions

1. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address Sujapur PHC Vill & P.O- Sujapur, P.S.- Kaliachak, Malda, Pin-732206 Silampur RH Vill & P.O- Kaliachak, P.S.- Kaliachak, Malda, Pin-732201.
2. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
4. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
5. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
6. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
7. Warranty period of the supplied products shall be 2 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.
8. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
9. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
10. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
11. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant

period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

12. Procurement under this bid is reserved for purchase from Micro and Small Enterprises from the State of Bid Inviting Authority whose credentials are validated online through Udyog Aadhaar for that product category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.
13. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
14. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
15. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
16. The seller is required to print logo as per buyer's requirement.
17. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
18. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
 - i) The Seller fails to comply with any material term of the Contract.
 - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - iv) The Seller becomes bankrupt or goes into liquidation.
 - v) The Seller makes a general assignment for the benefit of creditors.
 - vi) A receiver is appointed for any substantial property owned by the Seller.
 - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
19. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---