



WEST BENGAL MEDICAL SERVICES CORPORATION LTD.
(Wholly owned by the Government of West Bengal)
Swasthya Sathi, GN-29, Sector-V, Salt Lake, Kolkata-700 091.

Responses to Pre-Bid Queries

in respect of

BIDDING DOCUMENTS

FOR

*Integrated Facility Management Services in 41 Multi/ Super
Specialty Hospitals across West Bengal in 4 packages*

Bid Reference No.: WBMSCL/NIT-14/2016

Dated - 03.03.2016

Sl. No.	Query	Response
1	Is the EMD amount, Rs. 20,00,000/- per package or fixed at Rs. 20,00,000/- irrespective of the number of packages, a bidder participates.	EMD amount is Rs. 10,00,000/- for 1 package and Rs. 20,00,000/- for 2 packages. Kindly refer to Sl. Nos. 6 and 30 of Corrigendum - II of the Bidding Documents.
2	Request for exemption to NSIC and MSME registered firms.	No change in the Bidding Documents.
3	Is the Performance Security amount, Rs. 2,00,00,000/- per package or fixed at Rs. 2,00,00,000/- irrespective of the number of packages, a bidder is awarded.	Performance Security amount has been reduced to Rs. 50,00,000/- for being awarded each package. Kindly refer to Sl. Nos. 29, 32 and 33 of Corrigendum - II of the Bidding Documents.
4	What is the percentage to be calculated for carpet area?	Kindly refer to Sl. No. 3 of Corrigendum - II of the Bidding Documents.
5	What are the Scope of Services for Ward Boy?	Kindly refer to Sl. No. 26 of Corrigendum - II of the Bidding Documents.
6	Will billing be done on centralized or decentralized basis?	Kindly refer to Clause VIII of the Service Agreement in Section - V of the Bidding Documents.
7	Will the minimum wages be reimbursed by the Authority?	Question of reimbursement does not arise. Only Monthly Contract Fees are to be paid on the carpet area over which services are required to be rendered by the Service Provider, for any calendar month, at the rate quoted by the bidder in the Financial Bid.
8	Clarification in respect of the mobilization period for deployment	Kindly refer to Clause 35.2 of the Instructions to Bidders in Section - II of the Bidding Documents
9	Clarification with respect to the number of security guards, security supervisor, sweeper, house keeping supervisor and ward boy required to be deployed.	Kindly refer to Annexure - D of the Schedule of Requirements (SoR) as incorporated by Corrigendum - II of the Bidding Documents. It may be noted that the list of manpower provided is merely an indicative minimum list of personnel proposed to be deployed when all the hospitals will be fully functional with all support services.
10	Clarification on calculation of bonus	Kindly refer to Sl. Nos. 21 and 22 of Corrigendum - II of the Bidding Documents.
11	Clarification with regards to the cleaning materials and consumables to be used	Kindly refer to Annexures E and F of the Schedule of Requirements (SoR) as incorporated by Corrigendum - II of the Bidding Documents.
12	Whether manpower wage and bill calculation will be as per format given	Minimum wages as per Annexure - A of the Schedule of Requirements (or as per enhanced

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	in Annexure –A of the Schedule of Requirements?	rate as may be declared from time to time by the Government of West Bengal) has to be paid by the Service Provider. Bill will be raised only on the basis of the rate quoted per sq. ft. in the Financial Bid as per the Monthly Invoice form given in Schedule - A of the Service Agreement. Kindly refer to Sl. No. 39 of Corrigendum - II of the Bidding Documents, for change in the Monthly Invoice Form.
13	Whether minimum wage will be calculated for a period of 1 year?	No enhancement in the Monthly Contract Fees will be allowed, during the tenure of the Service Agreement, upon any increase of minimum wages.
14	Whether bill calculation is to be based on 26 days month/ calendar month?	Bill calculation is to be based on calendar month basis. Kindly refer to Sl. No. 35 of Corrigendum - II of the Bidding Documents.
15	Whether payment of wages of security and housekeeping staff are to be based on 26 days month/ calendar month?	Minimum wages are to be paid to the security and housekeeping staff as per the extant rules and regulations of the Department of Labour, Government of West Bengal, as applicable to security and housekeeping services to be rendered as per the Bidding Documents.
16	Whether per sq. ft. rate per hospital will be inclusive of security, housekeeping and pest control services?	Yes.
17	Whether per sq. ft. rate quoted is exclusive of service tax?	Yes. Kindly refer to Sl. No. 13 of the Notice Inviting e-Tender in Section - I of the Bidding Documents.
18	Request for omission of the criteria regarding requirement of license for pest control services	Kindly refer to Sl. No. 7, 11, 12 and 31 of Corrigendum - II of the Bidding Documents.
19	Whether 1 set or 2 sets of hard copy of Technical Bid is required to be submitted, if the bidder submits bid for 2 packages?	1 set of hard copy of Technical Bid may be submitted, if the bidder submits bids for 2 packages, except the EMD/ Bid Security, which is required to be submitted separately for the 2 packages.